



CLAIM NOTIFICATION FORM

Complete and submit your personalised claim form and supporting documents to ZA.ACCH.FNOL.EMEA@aig.com and we will get started with your claim.

Please complete the relevant sections. If any are not applicable, please add N/A.
The issue of this form does not constitute an admission of liability under the policy.

Policy and Insured Information

Insured Name:		AIG policy number:	
Contact number:		Identification number:	
Email address:			
Home address:			
		Postal Code	

Broker Information

Do you have a broker?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	(If no don't complete the below)
Brokerage name:			Brokerage branch:
Broker's name:			Broker's contact number:
Broker's email:			
Broker's policy number:		Broker's claim number:	

Incident Details

Provide us with the date and time of the incident:			
Was the hospital stay a result of accident or illness?	Accident <input type="checkbox"/>	Illness <input type="checkbox"/>	
Detailed description of the incident			
Date of admission:		Date of discharge:	
Hospital name:		Hospital's phone number:	
Attending doctor details:		Doctor's phone number:	
Has the accident occurred while participating in a competition arranged by a sport club or association or training?			Yes <input type="checkbox"/> No <input type="checkbox"/>
What sport club/association and competition training?			



We will require the below documents as part of your claim submission,

- Copy of Insured ID

Based on the merits of your claim we may also require the following information,

- Hospitals Accounts
- Dr's Letter of Motivation
- Hospitals File
- All Medical Test Results

Declaration:

I/We solemnly declare that I/we have suffered loss or damage to the property as noted on this form and that is said property was in my/our possession immediately prior to the loss/damage which occurred as per the circumstances described in this form. ☐

Privacy policy:

By completing this form, you have provided AIG with your personal information. AIG is committed to protecting the integrity, confidentiality, access and use of personal information that we collect from you in the course of our business. "Personal Information" is information that identifies and relates to you or other individuals (such as your dependent's). You have the right to access and correct personal data that may be incorrect or incomplete. I hereby authorize AIG to use my personal information for lawful business purposes including across border transfer. For more information on how we handle personal information kindly obtain a copy of our privacy policy from our office or visit our website, <https://www.aig.co.za/privacy-policy>. This Privacy Policy describes how we handle Personal Information that we collect both through this website (the "Site") and through other means (for example, from your application and claim forms, telephone calls, e-mails and other communications with us, as well as from claim investigators, medical professionals, witnesses or other third parties involved in our business dealings with you). ☐

Signature:

Date: