



NOTICE

AUTOMATIC AVAILABILITY OF CERTAIN RECORDS OF AIG SOUTH AFRICA LIMITED

In terms of

Section 15 of the Promotion of Access to Information Act 2 of 2000

And

**Regulation 4 of the Regulations relating to the
Promotion of Access to Information, 2021**

February 2024

DESCRIPTION OF THE CATEGORIES OF RECORDS OF AIG SOUTH AFRICA LIMITED THAT ARE AUTOMATICALLY AVAILABLE WITHOUT A PERSON HAVING TO REQUEST ACCESS IN TERMS OF THE PROMOTION OF ACCESS TO INFORMATION ACT 2 OF 2000

Category	Description	Mode of Accessibility				
		Inspection	Purchase	Website	Copying	Free of charge
AIG Policy Documentation	AIG South Africa PAIA Manual	X		X	X	X
	AIG South Africa Privacy Policy	X		X	X	X
	AIG South Africa Conflicts of Interest Management Policy	X		X	X	X
	AIG South Africa Cookie Policy			X	X	X
Marketing and Advertising	AIG Product Information			X	X	X
Claims	Claims Handling Information				X	X
	AIG Claim Forms			X	X	X
Customer Records	- Policy Wording - Policy Schedule - Claims Handling Information - Premium collection and History - Call Recordings				X	X
Company Records	- Contracts and Agreements - Banking Records - Tax Records - BBBEE Information - Company Secretarial				X	X

Issued by

Paul Donovan

Information Officer AIG South Africa Limited

Date: 23rd February 2024